



Insurance
Regulatory
Authority
Bima Bora kwa Taifa

IRA

INVITATION TO TENDER

The Insurance Regulatory Authority (IRA) is a State Corporation established under the Insurance Act, Cap 487 of the Laws of Kenya with the mandate to regulate, supervise and promote development of the Insurance Industry in Kenya. The Authority wishes to invite sealed bids for the following Expression of Interest (EOI) and Tenders: -

A. EXPRESSION OF INTEREST

| S/No. | TENDER NO. | TENDER DESCRIPTION | CLOSING DATE & TIME |
|-------|-------------------|---|--|
| 1. | IRA/141/2020-2021 | Expression of Interest for Provision of Consultancy Services to conduct a National Insurance Survey on Treating Customers Fairly | 10 th March, 2021 at 11:00 a.m. |
| 2. | IRA/142/2020-2021 | Expression of Interest for Provision of Consultancy Services to Conduct National Customer Satisfaction Survey | 10 th March, 2021 at 11:00 a.m. |
| 3. | IRA/144/2020-2021 | Expression of Interest for Provision of Consultancy Services to Review the Insurance Consumer Education Strategy | 10 th March, 2021 at 2:00 p.m. |
| 4. | IRA/143/2020-2021 | Expression of Interest for Provision of Consultancy Services to Review the Performance Management System | 10 th March, 2021 at 2:00 p.m. |
| 5. | IRA/145/2020-2021 | Expression of Interest for Provision of Consultancy Services to Conduct Governance Audit | 10 th March, 2021 at 2:00 p.m. |
| 6. | IRA/156/2020-2021 | Expression of Interest for Provision of Consultancy Services to Conduct Legal Audit | 11 th March, 2021 at 11:00 a.m. |
| 7. | IRA/147/2020-2021 | Expression of Interest for Provision of Case Management System | 11 th March, 2021 at 11:00 a.m. |
| 8. | IRA/148/2020-2021 | Expression of Interest for Provision of Consultancy Services to Conduct Employee Satisfaction and Related Surveys | 11 th March, 2021 at 2:00 p.m. |
| 9. | IRA/151/2020-2021 | Expression of Interest for Provision of Consultancy Services to conduct an Actuarial Study on appropriate premium rates to be charged for selected classes of insurance | 11 th March, 2021 at 2:00 p.m. |
| 10. | IRA/152/2020-2021 | Expression of Interest for Provision of Consultancy Services to carry out an Information Systems Audit | 12 th March, 2021 at 11:00 a.m. |
| 11. | IRA/153/2020-2021 | Expression of Interest for Provision of Consultancy Services for Staff Recruitment | 12 th March, 2021 at 11:00 a.m. |

B. OPEN TENDERS

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|----|-------------------|---|---|
| 1. | IRA/149/2020-2021 | Provision of Redundant Voice Communication Router | 12 th March, 2021 at 2:00 p.m. |
| 2. | IRA/146/2020-2021 | Provision of Video Conferencing Equipment | 12 th March, 2021 at 2:00 p.m. |
| 3. | IRA/150/2020-2021 | Provision of Core Switch & Associated Accessories | 12 th March, 2021 at 2:00 p.m. |

Interested bidders may view and download the EOI requirements and Tender documents from our website (www.ira.go.ke) or Public Procurement Information Portal (www.tenders.go.ke) **free of charge**. Interested bidders should email their names and contact details to: procurement@ira.go.ke for purposes of any clarification, communication or addenda.

NB: The AGPO firms are encouraged to apply. Margin of preference will be applied at tender stage for AGPO registered firms.

Complete EOI and tender documents in plain sealed envelopes marked with EOI and tender number and description should be deposited in the tender box situated on Ground Floor, Zep-Re Place, Longonot Road, Upperhill, Nairobi so as to be received on or before the **date and time indicated against each tender**.

Bids will be opened immediately thereafter in the presence of the bidders' representatives while observing MOH protocols on Covid-19 pandemic may choose to attend at the Big Training Room located on 10th Floor, Zep-Re Place, Longonot Road, Upperhill, Nairobi.

Late tenders shall not be accepted.

CHIEF EXECUTIVE OFFICER/COMMISSIONER OF INSURANCE